

## **PRIVACY POLICY**

The following privacy policy (the “Privacy Policy”) constitutes an agreement between:

The user, or if the user is under the age of majority in the User's local jurisdiction, the User's parent or legal guardian (the “User”) of the various websites, games, applications and products, including in-app purchases, provided and/or made available by TERAHARD LTD (“Terahard” or “Terahard Studios” or “we” or “us”) including, but not limited to the Services and the Site as specified below, together with any information, customer service or other related services provided in connection therewith;

and

Terahard Studios and its affiliates and subsidiaries.

Terahard Studios is committed, according to the law on the protection of personal data under the laws of the United Kingdom and the European Union (“UK” and “EU” respectively”), the international treaties and agreements signed by UK, to take all necessary measures for the protection of the subscribers’ personal data and the respect of their private life. This document aims to inform the User about their rights and about the data protection policy of Terahard Studios in connection with, but not limited to, the Services, Site and Software as specified below.

Please note that the scope of this Privacy Policy is limited only to information collected by the Terahard Studios through the User’s use of the Services. By using the Services, the User agrees and gives their consent to the collection and of their personal information as outlined in this Privacy Policy.

Terahard Studios is dedicated to protecting the privacy rights of its users. This Privacy Policy describes how Terahard Studios collects, protects, uses and discloses information and other data that Terahard Studios will collect from the User through the User's use of the Services.

For the purposes of this Privacy Policy:

“Non-Personal Data” which is information that does not identify the User and cannot be used to contact the User personally, including information about the User such as the User's date of birth, age, gender and non-precise geolocation information (e.g., the User's city), as well as information about the User's computer, mobile device, and game system platform such as the User's unique device ID, Internet Protocol (IP) address, or other persistent identifiers, and their hardware/software/firmware. Non-Personal Data also includes “Usage Data” which is anonymous data tied to the User's computer, mobile device, and/or game system platform, such as the actions the User take within and outside of the Services, the browser the User use, the identity of other apps included on the User's device, the date and time of the User's use of the Services, the User's game progress, play time, score and achievements, and the URLs the User visited and/or apps the User used before and after using our Services;

“Personal Data” which is information about an identifiable individual as such term is defined in the General Data Protection Regulation (GDPR) (EU) 2016/679 of the European Parliament and of the Council, on the protection of individuals with regard to the processing of personal data and on the free movement of such data, as this term may be amended by law. Personal Data may include, but is not limited to, a person’s name, email address, residential address, precise geolocation information (i.e., the User's specific location), telephone number, payment card information, transaction history, other billing information and, in some cases, usernames;

“Services” including, but not limited to the Site, the Software, mobile services and their applications, downloadable and/or installable services for personal computers or gaming consoles including clients and web-based services accessed by means of a browser or other online communication method, and also includes all updates, upgrades, patches or other improvements as well as any and all accompanying manuals, packaging and other written documents, files, digital or other online materials or documentation and any and all copies of all such software and materials, and any part thereof; and

“Site” refers to the site <http://terahard.org/>.

## **ACCEPTANCE OF TERMS AND REVISIONS**

By accessing, using or installing any of the Services and/or submitting information to Terahard Studios the User agrees to accept this Privacy Policy. If the User does not accept this Privacy Policy the User must not access or use any of the Services.

Terahard Studios may, at any time, revise this Privacy Policy. Terahard undertakes to take reasonable steps to inform the User of such changes.

The User should periodically revisit this posting to review any revisions to this Privacy Policy. If the User continues to access or use any of the Services after any revisions to this Privacy Policy are posted, the User will be deemed to have accepted those revisions.

## **INFORMATION COLLECTED AND APPLICATION**

Through the User's use of the Services, Terahard Studios does **NOT** currently knowingly collect Personal Data but may collect Non-Personal Data.

This Privacy Policy only applies to the information that Terahard Studios collects and uses, or is supplied, through the use, access or installation of its Services and/or any part thereof. Any information disclosed to any third party service providers, vendors and/or platforms (“Service Providers”) is dealt with in accordance with the privacy policies adopted by each of those Service Providers. The User is encouraged to review the privacy policies maintained by each of those Service Providers to understand how their information will be used by those entities to process requests.

Terahard Studios may partner with third party Service Providers to provide access to existing payment gateways. The User's credit card, banking and other billing information is kept with payment processors and other service providers where the User can read more about their privacy policies.

The Services may contain links to third party websites (the “Third Party Sites”) that are not controlled or operated by Terahard Studios. The Linked Sites are maintained by the third parties who have their own privacy policies and their own terms and conditions of use. This Privacy Policy does not apply to any of the Third Party Sites and Terahard Studios is not responsible for any information disclosed by virtue of those Linked Sites or for the privacy practices of any operators or sponsors of the Third Party Sites. A link to a website from Terahard Studios is not an endorsement, authorization or representation of our affiliation with that third party.

Because Terahard Studios cannot control the activities of third parties, Terahard Studios cannot accept

responsibility for any use of the User's information by such third parties, and Terahard Studios cannot guarantee that they will adhere to the same privacy and security practices as Terahard Studios. To determine how the User's information will be treated when accessing or using the Third Party Sites, the User must read the privacy policy, if any, that applies to each of the Third Party Sites.

## **PRODUCTS OFFERED IN PARTNERSHIP WITH THIRD PARTIES**

Users may register for other services from the Site and other sites owned and/or administered by Terahard. Certain products and/or services available on our site may be provided to the User in partnership with third parties and may require the User to disclose Personal Data in order to register for and access such products and/or services. Such products and/or services shall identify the third party partners at the point of registration. If the User elects to register for such products and/or services the User's Personal Data will be transferred to such third parties and will be subject to the privacy policy and practices of such third parties. Terahard Studios are not responsible for the privacy practices and policies of such third parties and, therefore, the User should review the privacy practices and policies of such third parties prior to providing the User's Personal Data in connection with such products and/or services.

## **COLLECTION OF INFORMATION**

Terahard Studios may collect information ( including Personal Data) as permitted by law and as follows:

1. Terahard Studios may collect information such as the User's name, email address, date of birth, gender and/or phone number, if the User chooses to create and/or requires an account for use and/or access to the Services, register for a contest, sign up for our newsletter, request support, or in any other way take steps that require the submission of information;
2. If the User chooses to connect to one of the Services through a third-party social network such as, but not limited to, Facebook, Terahard Studios may collect information from the User's profile on such third-party social networks, such as the User's name, username, photograph, gender and date of birth.
3. If the User chooses to make use of any public forum, comment section, or chat function, Terahard Studios may collect any information the User may disclose through such means.

4. If the User chooses to send a message to another user or defined group of users through message, chat, post or other function as part of the Services, Terahard Studios may collect any information the User may disclose through such means, as well as the necessary Personal Data of the user(s) the User are contacting, in order to facilitate the communication.
5. If the User chooses to enable push notifications, Terahard Studios may use the User's information such as a device ID, in order to send push notifications to the User's device.
6. The Services may from time to time read the User's device to determine what other apps have been installed and information, such as the User's city and gender, may be inferred based on the identity of those apps.
7. If the User chooses to submit the User's information to us for any other reason in any other form, Terahard Studios will collect such information and use it for the purposes for which the User submitted it.
8. Terahard Studios will not collect any Personal Data from the User simply by virtue of the User's visiting any of our websites; Terahard Studios will only collect it if the User chooses to submit it to Terahard Studios. Terahard Studios do, however, collect Non-Personal Data such as device IDs, IP addresses and other persistent identifiers, as well as usage data, whenever the User uses the Services. Such Non-Personal Data is not combined with Personal Data unless the User chooses to submit Personal Data to us.

From time to time, Terahard Studios may employ third party contractors to collect personal information on our behalf to provide services such as, but not limited to, email delivery, contest administration, credit card processing, or other services on the Services. When requesting such services, the User may be asked to supply the User's name, mailing address, telephone number, email address and other information to our contractors. Terahard Studios may ask some third party contractors, such as data analytics firms, to supplement Personal Data that the User provides to Terahard Studios for our own marketing and demographic studies, so that Terahard Studios can consistently improve our sites and related advertising to better meet our visitors' needs and preferences. To enrich our understanding of individual customers, Terahard Studios may tie this information to the Personal Data the User provides to Terahard Studios.

Terahard Studios does not collect Personal Data through the use of our Services unless the User chooses to provide it. If the User does not wish to have Terahard Studios collect the User's Personal Data through the use of our Services in accordance with this Privacy Policy, the User can choose not to provide it.

## **COOKIES**

In connection with the foregoing collection of information, Terahard Studios may also use “cookies” or similar technologies (small amounts of data that are stored on the User's computer's hard drive, mobile device or game system platform when the User uses or accesses the Services that identify the User's computer, mobile device or game system platform and may store information about the User such as behavioural data).

Should the User choose to submit Personal Data to Terahard Studios, Terahard Studios may link cookie information to such Personal Data. If the User does not wish to accept cookies, the User has the option of blocking or disabling cookies. However, please be aware that some of the Services will not function

properly if the User does so and the User may lose access to Services the User purchased.

In addition, certain third-party advertisers may also make use of cookies in any ads that may be served within or by use of our Services. Such cookies may collect anonymous behavioural data which those advertisers may use to serve the User targeted ads both within and outside of the Services.

## **PUBLIC INFORMATION INCLUDING USER GENERATED CONTENT**

The User may choose to disclose information about itself in the course of contributing user generated content to Terahard Studios or through the User's use of our Services including in online chat rooms, blogs, message boards, user "profiles" for public view or in similar forums on our sites and/or on third party sites ("User Content"). User Content disclosed in any of these forums is unencrypted, public information, may be accessed or recorded by Terahard Studios, and there is no expectation of privacy or confidentiality therein.

The User should be aware that any Personal Data the User submits as User Content or in the course of public activities as above can be read, collected, or used by other users of these forums, and could be used to send the User unsolicited messages. Terahard Studios are not responsible for the Personal Data the User chooses to make public in any of these forums.

Note also that in the ordinary course of Internet activity, certain information may be sent from the User's browser to third parties such as advertising networks and analytics companies. Terahard Studios has no control over the information sent from the User's browser to those networks or other third parties and recommends that the User ensure that the User's browser settings prevent the disclosure of information the User would not like to share.

If the User posts a User Content such as a video, image or photo on the Site or one of the sites of Terahard Studios for public view the User should be aware that these may be viewed, collected, copied and/or used by other users without the User's consent. Terahard Studios are not responsible for User Content, including videos, images or photos that the User choose to submit to the Site or sites of Terahard. Please see our Terms of Use at <http://terahard.org/terms-of-services.pdf> on this point and for other guidelines about posting content on any of our websites.

## **USE OF INFORMATION**

Terahard Studios may use the User's information (including Personal Data) for administrative, analytical, research, optimisation, security and other purposes, including, without limitation, for the following purposes and where applicable:

1. to provide the User with any goods, services, or functionality the User have requested, including the Services;
2. to improve our Services, and any future Services Terahard Studios may produce;
3. to send the User information related to our Services, including confirmations, technical notices, updates, security alerts, and support and administrative messages;
4. to process transactions for the Services;
5. to manage the User's account with Terahard Studios;
6. to track the User's use of our Services to help us learn more about the User's activities and understand the User's preferences and tendencies so that Terahard Studios can personalise the User's experience, provide the User with offers and notifications that are tailored to the User, and otherwise enhance the User's experience; to personalise the User's content and offers;
7. to respond to customer service inquiries;
8. to troubleshoot problems with the Services and to improve Services;
9. to enforce our Terms of Use;
10. to protect against cheating, crime or fraud, or for other security reasons;
11. to conduct marketing, including promotional activities such as sending newsletters;
12. to provide the User advertising that better suits the User's interests and profile and is age/gender-appropriate and targeted to the User's general location;
13. to compile statistics;
14. to send the User push notifications (if the User choose to allow that function); and
15. to take any other action permitted by law.

By providing Personal Data through the use or access of any of our Services, the User acknowledges and agrees that Terahard Studios may use the Personal Data for the purposes set out herein and by using, accessing or installing any of our Services and/or submitting information to us the User also agrees that Terahard Studios may use the Non-Personal Data for the purposes set out herein.

## **UPDATES AND PUSH NOTIFICATIONS**

Terahard Studios may occasionally send the User updates, patches and related push notifications that may be of importance to the User. If the User does not wish to receive these types of updates, and there is no available method from within the Services or relevant part thereof to discontinue such updates, patches and related push notifications, the User should discontinue use of our Services or disconnect the User's

computer or device from the Internet.

If the User wishes to opt out of push notifications, they should select the applicable settings tab for the applicable part of the Services and follow the necessary prompts to opt out of further push notifications.

## **DISCLOSURE OF INFORMATION**

Terahard Studios will not transfer the User's Personal Data to third parties, except for our business partners who have agreed to comply with legally required privacy standards and who will use the information only for the purposes disclosed at the time of collection or for a use consistent with that purpose.

Notwithstanding the foregoing, Terahard Studios reserves the right to disclose information, including Personal Data, if Terahard Studios reasonably believes that Terahard Studios are required to do so by law or legal process or if Terahard Studios are otherwise requested by any law enforcement officer or agency acting in such a capacity as to allow the disclosure of such information by law.

In addition, Terahard Studios reserve the right to disclose Personal Data and Non-Personal Data in order to:

1. enforce the Terms of Use;
2. investigate and/or take action against illegal activity, suspected abuse or unauthorised use of the Services;
3. protect and defend the rights or property of Terahard Studios; and
4. act in urgent circumstances to protect the safety or security of the public or users of the Services.

Terahard Studios may also disclose the User's information (including Personal Data) in connection with a corporate re-organization, a merger or amalgamation with another entity, or a sale of all or a substantial portion of our assets provided that the information disclosed continues to be used for the purposes permitted by this Privacy Policy by the entity acquiring the information.

Terahard Studios may also share aggregate or anonymous information, including Personal Data, about the User with hardware manufacturers, platform hosts, publishers, business partners, and other third parties, to the extent permitted by applicable law.

Terahard Studios may also sell, rent or share the User's usage data and other Non-Personal Data with third parties including, without limitation, device IDs, advertising IDs or other persistent identifiers and non-precise geolocation information or precise geolocation information (if the User choose to allow us to collect it), with third parties who assist us with our operations such as administration, analytics, research, optimisation, and advertising and with our advertising partners in order to, among other things, allow them to serve more relevant and geographically-appropriate advertisements tailored to the User.

In the event our Services offer social sharing features such as those offered by Facebook or other third-party social networking sites, if the User decides to use such features, it may allow the sharing and collection of information (including Personal Data) both to and from such third-party social networks.

The User should visit the policies of such third parties for more information about their information collection practices.

## **PROTECTION OF INFORMATION**

Terahard Studios has implemented reasonable physical and technical measures to protect the information Terahard Studios collect or are provided with from unauthorized access or against loss, misuse or alteration by third parties.

Further, while Terahard Studios attempt to ensure the integrity and security of our network and systems, Terahard Studios cannot guarantee that our security measures will prevent third-parties from illegally obtaining access to this information.

Terahard Studios do not warrant or represent that the User's information will be protected against, loss, misuse, or alteration by third parties. No method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, Terahard Studios cannot guarantee its absolute security. For further information on how Terahard Studios protects information Terahard Studios collect or are provided with, contact us using the information listed below.

## **RETENTION OF INFORMATION**

The data and information that Terahard Studios collect will be stored and maintained by Terahard Studios or our third party service providers until the User instruct us otherwise, or, in our sole discretion, for the longer of (i) the amount of time necessary or appropriate to carry out the purpose(s) for which such information was collected and (ii) for so long as Terahard Studios are required to maintain such information by law or other applicable rules or regulations and the User's consent to such purposes remains valid after termination of our relationship with the User.

Currently, Terahard Studios or our third party service providers retain and store information collected by, or provided to, us on secure servers in datacenters in United States of America, United Kingdom and Ireland. As Terahard Studios and some of our third party service providers may store information received from users (including Personal Data) outside of these locations, and under the laws of those other jurisdictions, in certain circumstances courts, law enforcement agencies, regulatory agencies or security authorities in those other provinces or foreign jurisdictions may be entitled to access information.

The User is responsible for maintaining the confidentiality of the User's account and/or passwords as these may be applicable or required to access the Services and for restricting access to the User's computer, device or game system platform, and the User agrees to accept responsibility for all activities that occur under the User's account.

## **ACCESS AND ACCURACY**

Terahard Studios will use commercially reasonable efforts to provide the User access to the User's Personal Data (to the extent Terahard Studios are in possession of any) if the User requests such access in writing submitted to Terahard. Unless otherwise required under applicable law, Terahard Studios reserves



the right to deny access to the User's Personal Data:

1. when such denial of access is required by law;
2. when granting the User access is reasonably likely to negatively impact other people's privacy;
3. when such access is cost prohibitive; or
4. when such requests are frivolous or made in bad faith.

The User is responsible for ensuring that all information created through the User's use of any of our Services is accurate, reliable and complete and the use of information created from our Services is at the User's own risk. Terahard Studios ask that the User keeps the Personal Data that the User provides to Terahard Studios current and correct.

The User represents and warrants that all Personal Data the User provides is true and correct and relates to the User and not to any other person. If the User believes that the Personal Data maintained by Terahard Studios about the User is inaccurate or incomplete, the User may notify Terahard Studios in writing describing in details any inaccuracies or omissions, submitted to the email address below. Following receipt of such a properly submitted written notice, Terahard Studios will, within a reasonable time period, use commercially reasonable efforts to, in Holy Studio's sole discretion, to either: (i) amend or correct the User's Personal Data to reflect corrected or additional information provided by the User, or (ii) in connection with the User's Personal Data, make note of any claimed inaccuracies or omissions reflected in the notice submitted by the User.

## **OUR POLICY REGARDING CHILDREN**

Terahard Studios recognizes the privacy interest of children and Terahard Studios encourage parents and guardians to take an active role in their children's use of our Services. Our Services are not intended for children under the age of 13 ("Minors") and Terahard Studios do not target our Services to Minors. Terahard Studios does not knowingly collect or use any Personal Data from Minors. If a parent or guardian becomes aware that his or her child has provided us with information without their consent, he or she should contact us at the email address below. Terahard Studios will delete such information from our files within a reasonable time.

If the User is between the age of 13 and 18, the User must obtain their parent or guardian's permission prior to using any of the Services or providing Terahard Studios with any Personal Data.

## **GOVERNING LAW**

This Privacy Policy is governed and interpreted pursuant to the laws of the United Kingdom("UK") and the European Union, without regard to principles of conflicts of law that would impose the law of another jurisdiction, and the User agrees to submit to the exclusive jurisdiction of the courts of UK.

Those who choose to use or access any of the Services from outside the UK do so on their own initiative and are responsible for compliance with local laws, if and to the extent local laws are applicable.

Notwithstanding the foregoing, and recognizing the global nature of the Internet, each viewer and user

shall comply with all local rules regarding online conduct and submission of acceptable materials.

### **INTERNATIONAL TRANSFER**

Terahard Studios may transfer information that Terahard Studios collects about the User to affiliated entities, or to other third parties across borders and from the User's country or jurisdiction to other countries or jurisdictions around the world. These countries and jurisdictions may not have the same data protection laws as the User's own jurisdiction, and the User consents to the transfer of information over international borders and the use and disclosure of information about the User, including Personal Data, as described in this Privacy Policy. **QUESTIONS OR COMMENTS** Please direct any questions or comments about Terahard Studios' compliance with privacy requirements to the following email address: [info@terahard.org](mailto:info@terahard.org)